

02/09/2016 – Maiyah Olivas

1) Nina is highly effective and focussed. She has been organizing for years and was fine with my numerous questions.

Releasing family papers and items can be overwhelming, so having a professional work along with me made the process much easier and faster than on my own, particularly as my dad has passed and my mom has dementia and is frail and unable to assist.

2) the prepwork suggestion was very useful and I was able to release several boxes of recycling and shredding before our session

3) her time estimate was accurate; I mis understood something she'd emailed to me so we had to use time to go purchase some items.

4) the changes in the two areas are amazing -- I am using her suggestions to continue releasing things we don't need and have filled another recycling bin full of papers.

Description of work:

1) assessment and suggestions for me to prepare

a) sent email with information about what supplies to purchase

b) designed storage module arrangement for closet

c) suggested possible rolling desk arrangement for center of studio/office

3) first day 7.75 hours re-arrange and organize large bedroom into a studio/office

4) second day 4.5 hours re-arrange and organize garage including moving freezer and building hanger for garden tools

Nina brought a highly experienced assistant and a volunteer.

Overall

PriceA

QualityA

ResponsivenessA

PunctualityA

ProfessionalismA

Category: Interior Design & Decorating, Organization - Home & Garage

Services Performed: Yes

Cost: \$1100

Work Completed Date: 02/05/2016

Hire Again: Yes

Maiyah Olivas

Service Provider Response:

What a joy to add to our growing family of clients [Member Name Removed]! Thank you for your trust, patronage and your time. I look forward to returning soon to help again. BEST to you and your Mom:) And please please please feel free to call any time with questions!! Hugs, Nina and the crew (who miss you!)

06/11/2015 – Jack Cloud

Description of work:

Company was fantastic. Removed a great deal of clutter and organized what remained.

Overall

PriceA

QualityA

ResponsivenessA

PunctualityA

ProfessionalismA

Category: Interior Design & Decorating

Services Performed: Yes

Work Completed Date: 05/08/2015

Hire Again: Yes

Jack Cloud

1409 Colonial Ave.

Unit A3

Norfolk, VA 23517

Respond to this review!

12/23/2014 – Kimberly Copeland

If you have been thinking about hiring a professional organizer and have been doing your research, look no further! Nina Donnelly is the one that you want and you will be so glad that you hired her!

Description of work:

Home and home office organization. Nina set up systems to streamline work and other projects! She even created a home pantry system that has allowed me to eliminate food waste and/or duplicate purchases and has saved me money\$\$\$.

Overall

PriceA

QualityA

ResponsivenessA

PunctualityA

ProfessionalismA

Category: Interior Design & Decorating, Organization -

Home & Garage

Services Performed: Yes

Cost: \$1000

Work Completed Date: 11/11/2014
Hire Again: Yes
Kimberly Copeland
Norfolk, VA 23509

10/20/2014 – Deborah Breen

She is very efficient and gets to work right away! We would start in one room, get rid of unnecessary clutter and box what I intend to keep. I've used other organizers in the past but she is at the top of the list! She is very thoughtful and generous. I wouldn't use any other organizers but her.

Description of work:

Professional home organization and staging my home for a sale.

Overall

Price **A**

Quality **A**

Responsiveness **A**

Punctuality **A**

Professionalism **A**

Category: Organization - Home & Garage

Services Performed: Yes

Cost: \$1500

Work Completed Date: 09/17/2014

Hire Again: Yes

Deborah Breen
Norfolk, VA 23503

Service Provider Response:

You are so kind to share your review of my services. I appreciate you taking time to do this. Your project was such a special mission for me. I am so glad i was able to transform your basement, living room, guest room and office into workable solutions for you and your husband. Best of luck in the future and please keep me in mind for upcoming projects!

07/17/2014 – Mildred Williams

She stuck to her word with price, the time she was going to be there, etc. She organized the kitchen to where it looks better, operates more efficiently, and is user friendly. I highly recommend her.

Description of work:

She reorganized my entire kitchen.

Overall

PriceA

QualityA

ResponsivenessA

PunctualityA

ProfessionalismA

Category: Organization - Home & Garage

Services Performed: Yes

Cost: \$900

Work Completed Date: 07/16/2014

Hire Again: Yes

Mildred Williams

Hampton, VA 23666

Service Provider Response:

[Member name removed], You were such a delight to work with! I had SO SO SO much fun organizing your kitchen and installing the MASON JAR SYSTEM for you. Im so glad its working out so well. Also I had a wonderful time with you getting your son to college and helping get his dorm room organized. Im looking forward to assisting you with future projects and would love to help create some more beautiful spaces in your already very beautiful home! Cheers to you, Mildred!

[Close](#)

07/14/2014 - Nanci Hall

Nina is an amazing organizer. She's creative, intuitive, intelligent, and wonderful! I have hired organizers through the years, but Nina was the only one I would say really understood us from the get-go - even when it was difficult for us to explain what we needed.

We are on the road a lot, so we don't have much time to come back and declutter or go through closets. With her assistance, we can now park 2 cars in our garage!

Description of work:

Organized kitchen and office area - offered insight on setting up an organizational and decluttering system throughout the house.

Overall

Price **A**

Quality **A**

Responsiveness **A**

Punctuality **A**

Professionalism **A**

Category: Closets, Interior Design & Decorating,
Organization - Home & Garage

Services Performed: Yes

Cost: \$250

Work Completed Date: 09/13/2013

Hire Again: Yes

Nanci Hall

115 View Pointe Drive

Newport News, VA 23603

Service Provider Response:

(member name removed), Your project was such a joy! I enjoyed every minute. I look forward to seeing you again in the future and hope all is well. Please stay in touch and please let me know if there is anything I can help you with in the future. A famous person once said, "Mature striving is linked to long-

range goals. Thus, the process of becoming is largely a matter of organizing transitory impulses into a pattern of striving and interest in which the element of self-awareness plays a large part." Gordon W. Allport Taking the first steps in organizing is the hardest because its one of those things you say, "oh I can get to that another time:" but the truth is that many people put it off so long that it becomes overwhelming. I glad I was able to assist! :)

Close

06/24/2014 – Nancy Garrett

The cost of service is likely wrong, but it was in that range. She never showed and sent me a handful of snarky/b***** texts. I said, "Check your attitude at the door." and then she said maybe we're not a good fit. Meanwhile, the maid service I hired did an outstanding job that should have been separate. Her loss. DO NOT HIRE.

Description of work:

Nothing but give attitude.

Overall

PriceN/A

QualityN/A

ResponsivenessF

PunctualityF

ProfessionalismF

Category: Organization - Home & Garage

Services Performed: No

Cost: \$200

Work Completed Date: 06/20/2014

Hire Again: No

Nancy Garrett

506 Derby Run

Yorktown, VA 23693

Service Provider Response:

NOTE: WE DID NOT PERFORM ANY SERVICES FOR THIS PERSON AT ANY TIME We are truly sorry that this person felt angry and felt the need to publicize her anger here in this, otherwise, constructive forum. We apologize to her for whatever she feels we did to anger her. We did not perform ANY SERVICES for her at any time. We only had one phone conversation which ended quite well! She simply called and got rates and information and then got furious - leaving voicemails and texts to that end. We think she has us confused with another company maybe?? She even stated so in her text. We strive to ensure all of our clients expectations are met and then some. We always give 110% on whatever project we are on. Never before have I had anyone become so bitter over a simple telephone conversation. It truly boggled my mind, and those others as well who have read (and listened to the voicemails she left) and tried to decipher it. Facts of event: A call was made to our company by [member name removed]. She asked if we were available the next day (1 day notice) to come and help her organize her spices and kitchen. We did have a small opening the following day so we were VERY happy to accommodate her. Then, a few hours later she texted her address and the meeting was all set up. A few hours later she left voice mails with profanity and stating the I had "better check my attitude at the door and just do what I tell you to do or else she wouldn't pay us". Then she said she had us confused with someone else. Her words seemed mumbled at times (probably a bad connection) so we couldn't really understand all of the last message but it had profanity and so it was decided she was not going to be a good fit for our company to take on as a client. There was no correspondence before this that would have elicited this type of response. So we did tell her via text and via voicemail that we would not be able to help

her. We apologized and suggested that she contact another company better qualified to assist her needs and timeline. At that time she again said she had no idea who we were. She may have us confused with someone else all together. I don't know. We love to be of service to anyone who needs assistance and our record here on Angies List shows it. You don't win a SUPER SERVICE AWARD for not doing excellent work. We are truly sorry that this person felt the need to grade us on a mere telephone conversation which was professional in nature and had no issues whatsoever. Again we did not perform ANY SERVICES AT ALL for this person. This is clearly a misinterpretation of the facts by this person. Again we are very sorry she wasn't satisfied with the telephone conversation and hope she was able to find a company to help her.

05/31/2014 – Katherine Aeschlimann

Description of work:

She organized 3 bedrooms, living room and kitchen and my sanity!

| She still has 2 more days to finish her project but I am already a believer!

| Her before and after pictures will say it all.

|
|

Overall

Price **A**

Quality **A**

Responsiveness **A**

Punctuality **A**

Professionalism **A**

Category: Interior Design & Decorating

Services Performed: Yes

Cost: \$2500

Work Completed Date: 05/21/2014

Hire Again: Yes

Katherine Aeschlimann
Virginia Beach, VA 23462

Service Provider Response:

Your project was such a blessing to be part of. Thank you for the wonderful praise and for the great review. We truly appreciate your business and hope to help you in the future. Best of luck to you and your family :) Call us anytime for a return discount!!

09/10/2013 – Ann-Marie Jaques

Nina was extraordinarily patient and professional in her approach to our home. She helped to weed through and get rid of countless loads of donations and items to auction. The most important values she helped teach me was what to keep and what to not keep... She helped me reclaim my home and make it our home again instead of a collection of items I really didn't like and really didn't want-- but felt I had to keep. She didn't just offer an extraordinary sense for organization-- she helped me to utilize my resources and save immensely on reconfiguring and making my home in to a place I could call my own again. She also created a greater sense of purpose and value by minimizing clutter and maximizing function according to our family's needs. Our project took roughly 3-4 months due to its' magnitude-- but the time was well spent with her continual support and motivation. There are still some rooms I am working on due again to the magnitude of the project (Sadly we were one dead cat under a chair away from having the amount of thing some hoarders have-- minus the actual trash and fecal matter!)

Bottom line is Nina has saved me far more than she cost! The time and money spent on things we didn't need is unbelievable-- Nina doesn't just help you to organize your

house-- she helps you get your life back!! With many of the things I am so absolutely happy I got rid of to auction I was able to redo many of the rooms to reflect the person and purpose of each room. In addition, she gave very valuable organization methods and ideas that have been priceless!!! My first days of being able to have people walk through the house without closing every door in front of them or make excuses has helped me regain the desire to have more people to our house.

These Do's and Don'ts are really geared to help while working with Nina and to help those who might be overwhelmed at this point and want real solutions!

Don't mistake my list of do's and don't as applying to your needs if you have a smaller project such as a closet etc., I know she has had ample clients who hire her to just organize their closets-- and she does a really great job!!! They even would hire her to just work on them by herself if it was a particularly small project... She has a portfolio of really great examples.... Very well worth the investment in hiring her for all size jobs!!! If she helped with ours-- no doubt she can help with yours!!!

Do-- Start moving--get more information--it does not hurt to find out what it would cost for you...

don't sit around waiting for it to happen-- if you are annoyed by all the things that need to be done and feel like you will never get it under control-- you need to take action and get your life back!!! Whether you hire Nina or not-- if your reading this review you know you need help! That starts with you! **I do hands down recommend Nina-**

Do's-- if it is overwhelming--get help!!! I preferred Nina to the other's I looked at because she is professional and on task and good at helping to maintain focus on the task that needs to be done. She is not wishy washy-- she is action not just words or

promises.... **She never showed up late or cancelled** without ample and professional notice which really kept me from losing stride.... The only time she had to cancel was extremely understandable and was handled with great respect for me and my time... You will not have a day that you are wasting your time waiting...

Do's -- Let Nina lead-- keep an open mind to new ideas and methods

Don't--get in your own way by holding too fast to the ideals that haven't helped you fix the problem before you looked for assistance or help-- If it didn't work so far it wont work now....

Do's- Schedule your times with Nina so that her talents are utilized in the best way possible-- her job is to help you organize your belongings-- not move them for you... So you may schedule 2 days on and 2 days off if you have a really large project-- let her direct the large sorts and have someone to come in the following day to help with more detailed sorting and move things out....

Do's-- If when she leaves there are certain things that need to be done before your next appointment-- make those things a priority or you wasting your time and money. Nina is geared to helping you in a way to save money--not waste money! She is not going to try and drag out things just to earn more hours-- the amount of time it takes for you to complete your journey is going to be paced by your contribution.... With Nina as with any other help-- the more your work the faster it will be completed.

Don't expect someone else to do it all for you-- you have to be ready to really change the way your thinking and doing things

if the way you are doing it is simply not working... You have to not only want the change but be willing to make the change in your mind. I say this again because once you have made the journey that I have made-- you will be able to reclaim so much you are losing to the stress of dealing with all the crap-- frustration caused by and time lost to continually looking for items in your home-- you end up losing time that you could be using to spend doing the things you really want or need to get done...

Do's get the whole family on board-- if clutter is taking over your time and resources-- it is not bringing the happiness and quality of life you and your family deserves... The sacrifices of stuff you might think you need will in the end be great gains in other areas. If the family is not on board and you have to decide that you are going to take your home back by yourself-- remember it is your home! You own it not your kids!!!

Do's-- if you have a ton of stuff-- a storage unit delivered might be useful to put things for garage sale/auction/or items you would like to decorate with later... HAVE BOTH BIG AND SMALL EMPTY CONTAINERS to help sort if you have a ton of stuff

Don't think you have to spend a fortune on redecorating-- so many things can be refinished or repurposed and is just in the wrong place right now-- get creative!!! Sometime lower cost items can still look high dollar-- so don't limit your scope while redecorating!

If you are reading this far-- remember at this point if you are series-- the consequence of inaction is going to far out way your actions-- you can do it and you are worth doing it for-- not matter what your next step is-- have a game plan-- set goals-- take baby steps if need be-- but do something!!! :-)) Good luck

and remember- you don't have to be a person or family that makes everyone feel better about theirs in your mind!!! Make the journey home to you-- you command your ship with your actions or inaction's!!!

I hope this helps those who are reading it both in telling about Nina's immense worth and how she can help-- but also to motivate you to empower yourself!!! Please understand that had I not hired Nina-- I wouldn't be able to write this today... I might have found someone to help or I might be still trying to work my way through it all... Either way I have no regrets and am in such a great place because of Nina's help I am truly happy with my decision to hire her... For me I know I couldn't have done it with out her help... Not because I am incapable or feeble minded-- but because at some point enough is enough-- and we all need assistance at some point. I was beyond that point due to a profound sense of pride in being able to do it all my self-- but I lost so much time that could have been used in more enjoyable and valuable ways trying to prove my abilities as one person... But no one person can do the job of 10 with out proper delegation and a reasonable sense of time management-- part of wisdom is knowing when to have someone else to lend their expertise from an objective stand point which will allow you to concur the task instead of drowning in it... So as Forrest would say-- That is all I have to say about that-- probably TMI-- but, then I hope it helps you in a time were you feel you need to start by searching out options in your own journey...

Description of work:

Nina assisted in helping me reorganize and down size an impossibly over congested house! I didn't list the price because our house was an extreme example -way too many things! Over the last 15 years our family has been through so

much-- daughter w/Cerebral Palsy, the loss of my mother, the loss of my husbands father, closing a business due to the economy, a hurricane which destroyed our old home.... Anyway, the list is long thus an unimaginable degree of stuff...

Overall

PriceA

QualityA

ResponsivenessA

PunctualityA

ProfessionalismA

Category: Interior Design & Decorating

Services Performed: Yes

Work Completed Date: 11/15/2012

Hire Again: Yes

Ann-Marie Jaques

Poquoson, VA 23662

Service Provider Response:

Your project; what an enjoyable and exciting transformation! You are the epitome of the perfect client :) Dedicated, responsive and open minded. Thank you for the chance to be part of such an important time in your life. I enjoyed meeting your family and getting to know you better as well. Each day we worked together was more fun than the last! I look forward to working with you in the future!

09/01/2013 – Heidi Harris

I inherited a four bedroom home with 2 storage units plus another storage unit off-site. Nina was punctual and came with a plan each day that we worked together. She was fast and efficient and made the most of each minute. We zipped through several filled to capacity rooms and storage units and pared them down to very minimal items. Nina was motivated but

very patient with me as well. With her help, I feel like we accomplished months worth of work in only a few days. I honestly could not have done this task without her. She was an absolute pleasure to work with and I look forward to working with her again in the near future.

Description of work:

Nina came over first for a consultation and immediately scheduled when we could get started. She helped me purge and organize a home that I inherited.

Overall

PriceA

QualityA

ResponsivenessA

PunctualityA

ProfessionalismA

Category: Interior Design & Decorating

Services Performed: Yes

Cost: \$2500

Work Completed Date: 08/31/2013

Hire Again: Yes

Heidi Harris

Norfolk, VA 23513

Service Provider Response:

This project was such a pleasure to assist you with! One of my favorite parts was seeing the relief and excitement you showed each time we cleared a room and performed our Feng Shui Salt-Chi Service. Thank you for the opportunity to be a part of such an important time in your life. Please keep us in mind for any future projects! Please keep the Feng Shui book as our gift. Use it in peace and harmony. Please say hi to Lenny The Fish for us too! :)